|  |  |
| --- | --- |
| Office of the Chief General Manager  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | SOLELOGO BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To

1. All Heads of SSAsin TN Circle .

2. DGM, IP TAX. Chennai.

No. OPC / 86-10/Tariff/2011-12/ Dated at Chennai-2 the 28/10/2012

Sub : Revision of ISD tariff of high cost destinations/codes for Landline plans

Working on pulse rate charging clarification - regarding.

Ref: 1. BSNL CO ND Lr. No. 37-2/2010-NWO-CFA/MSE, dated 25.10.2013

2. This office letter No.OPC/86-10/Tariff/2011-12/98 dated 5.10.13(uploaded in Tamilnadu Intranet on 5.10.2013).

\*\*\*\*\*

Kindly refer to BSNL, Co office letter under reference (1) on the above subject. In this regard, the following instructions may be carried out:

**1. Action to be carried out by all TDM TAXs and IP TAX in-charges:**

As per BSNL CO Letter under ref(1), pulse duration based charging is to be done for all landline customers. In this regard, vide this office letter under ref (2) have intimated various pulse rates and the corresponding charge bands for revised ISD tariff of high cost destinations / codes and the same may be implemented.

**2. Action to be taken by all wire-line switch in-charges(C-DOT MBMs, OCB-283,**

**EWSD, 5ESS & AXE 10):**

It is requested that all wire-line switch in-charges should ensure various pulse rates and the corresponding charge band is created in their switches, as intimated vide this office letter under ref (2).

**Testing and compliance:**

All DE TAX in-charges may report compliance for all wire line switches in the SSAs after testing of all codes and verified with CDRs, **on or before 28.10.2013** for onward transmission to Corporate Office.

****

**Sd/……………………………**

**Deputy General Manager(NWO-CFA)**

**O/o CGMT, TN Circle, BSNL,Ch-2.**

|  |  |
| --- | --- |
| Office of the Chief General Manager  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | SOLELOGO BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To

1. All Heads of SSAsin TN Circle .

2. DGM WLL/WI MAX, Chennai.

3. DGM, IP TAX. Chennai.

No. OPC / 86-10/Tariff/2011-12/98 Dated at Chennai-2 the 5/10/2012

Sub : Tariff and charge band for basic services regarding revised ILD

Calls charges.

Ref: 1. This office letter No.OPC/86-10/Tariff/2011-12/94 dated 30.9.12.

2. BSNL CO ND Lr. No.3-1/2010-R&C(CFA), dated 23.9.2013.

3. BSNL CO ND Lr. No. 37-2/2010-NWO-CFA-/MSE dated 3.10.2013.

4. BSNL CO ND Lr. No. 3-1/2010-R&C(CFA), dated 30.9.2013.

\*\*\*\*\*

Kindly refer to this office letter under reference (1) on the above subject. It is to intimate, that the new Charge Band nos**. 218 may be created instead of 125** **for Pulse Rate 0.4 Sec.** as per BSNL Corporate Office Lr. No. under reference (2) &(3).

Regarding revision of ISD Tariff of certain high cost destinations/codes for landlines plans working on pulse rate charging as intimated by BSNL Corporate Office reference vide (3) & (4), **new Charge Band No. 219** may be created for **Pulse Rate 2.5 Sec.** The list of existing Charge Band is herewith enclosed for different pulse rates as intimated vide BSNL Corporate Office Letter under reference (3).

**Testing & Compliance:**

1. The DE TAX in-charges may ensure creation and testing of new Charge Band and also existing charge band for all wireline exchanges (C-DOT, OCB, 5ESS,EWSD & AXE 10) in their SSA **by 4.10.2013**.
2. DE TAX Chennai, Coimbatore and Madurai may ensure sufficient depth analysis is done for all country/area code as enumerated in BSNL Corporate Letter under ref(2)
3. DGM WLL WIMAX may ensure creation and testing of new charge band and also existing charge band for all WLL/GMSC/MSC in Tamil Nadu Circle **by 4.10.2013.**

The compliance on above may be given by **5.10.2013** for onward transmission to Corporate Office.

**Sd/…………………**

**Deputy General Manager(NWO-CFA)**

**O/o CGMT, TN Circle, BSNL,Ch-2.**



|  |  |
| --- | --- |
| Office of the Chief General Manager  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | SOLELOGO BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To

1. DGM, IP TAX. Chennai.
2. DE TAX, Coimbatore/Madurai.

No. OPC / 86-10/Tariff/2011-12/96 Dated at Chennai-2 the 4 /10/2013

Sub : Tariff and charge band for basic services regarding revised ILD

Calls charges for Landline PCO/FLPP PCO/WLL(Fixed) PCO/VPT(Fixed)PCO-reg.

Ref: 1. This Office Lr. OPC/86-10/Tariff/2011-12/94, dated 30.9.2013.

2.BSNL CO ND Lr. No. 37-2/2010-NWO-CFA-/MSE dated 27.9.2013.

3 BSNL CO ND Lr. No. 3-1-2/2010-R&C(CFA), dated 23.9.2013.

\*\*\*\*\*

Kindly refer to this office letter under Ref.(1) on the above subject, wherein, new Charge Band nos. **125 and 217**  **for Pulse Rate 0.4 and 0.5** respectively were intimated.

In continuation to this office letter referred above, TAX in-charges are requested to do depth analysis for different countries & their area codes and the corresponding charge band for revised tariff as detailed in BSNL Corporate Officer letter vide ref (3).(Copy enclosed)

DE TAX in-charges may ensure creation/modification of codes, new charge band and testing for all country codes and report compliance by **4.10.2013,** for onward transmission to BSNL Corporate Office.

 Sd/…………..

**Deputy General Manager(NWO-CFA)**

**O/o CGMT, TN Circle, BSNL,Ch-2.**

Copy to:

1. The Heads of SSA, Coimbatore/Madurai for information.
2. The GM,(Dev), Chennai Telephones, Chennai for information.

|  |  |
| --- | --- |
| Office of the Chief General Manager  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | SOLELOGO BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To

1. All Heads of SSAsin TN Circle .

2. DGM WLL/WI MAX, Chennai.

3. DGM, IP TAX. Chennai.

No. OPC / 86-10/Tariff/2011-12/94 Dated at Chennai-2 the 30/9/2012

Sub : Tariff and charge band for basic services regarding revised ILD

Calls charges.

Ref: 1.. BSNL CO ND Lr. No. 37-2/2010-NWO-CFA-/MSE dated 27.9.2013.

2. BSNL CO ND Lr. No. 3-1-2/2010-R&C(CFA), dated 23.9.2013.

\*\*\*\*\*

Kindly refer to the BSNL, Corporate Office letters under reference on the above subject. It is to intimate, the new Charge Band nos. **125 and 217** may be created **for Pulse Rate 0.4 and 0.5** respectively as per BSNL Corporate Office Lr. No. under reference (1) immediately.

All other charge band already allocated and intimated for different pulse rates as per BSNL Corporate Office ref (1) , is given in **enclosed Annexure** may be ensured for all Landline/WLL exchanges.

The pulses/rates of landline will also be applicable for **“BSNL One India”/Other Alternate package and Trunk calls** as intimated in Corporate Office letter under Reference (1).

**Testing & Compliance:**

1. The DE TAX in-charges may ensure creation and testing of new Charge Band and also existing charge band for all wireline exchanges (C-DOT, OCB, 5ESS,EWSD & AXE 10) in their SSA **by 30.9.2013**.
2. DGM WLL WIMAX may ensure creation and testing of new charge band and also existing charge band for all WLL/GMSC/MSC in Tamil Nadu Circle **by 30.9.2013.**

The compliance on above may be given by **1.10.2013** for onward transmission to Corporate Office.

 Sd/……….

**Deputy General Manager(NWO-CFA)**

**O/o CGMT, TN Circle, BSNL,Ch-2.**

|  |  |
| --- | --- |
| Ekq[; ekgkizca/kd dk dk;kZy;  Office of the Chief General Manager  timalanaaDu pirmaMD, 80 ANNaa saala[- caonna[- 600 002  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | aart saMcaar inagama ilaimaToD  SOLELOGO (Baart sarkar ka ]Vma)  BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To:

Shri Rajesh Kumar,

Additional General Manager(NWO-CFA-I)

O/o Sr. General Manager (NWO-CFA),

NWO Cell, Harish Chander Mathur Lane,

New Delhi,

No.ENB/ OPC / TRAI Audit/2012/1 Dated at Chennai-2 the /11/2012

Sub : Audit report on the metering and billing system of BSNL for the

Year 2010-11 and action taken report theron – Reg.

Ref: This office letter of even No. date 15.9.2012.

\*\*\*\*\*

In continuation to this office letter cited above, the following report is submitted for kind information please:

Para 5:

As per Annexure of TRAI report action has been taken and refund cheques have been issued to the affected customers.

General Manager (NWO-CFA)

O/o CGMT, TN Circle, BSNL,Ch-2.

Copy to :

DGM(TR), Circle office w.r.t. your U.O. Note No. TR/4-31/2010-13/40, dated 17.9.20120

|  |  |
| --- | --- |
| Ekq[; ekgkizca/kd dk dk;kZy;  Office of the Chief General Manager  timalanaaDu pirmaMD, 80 ANNaa saala[- caonna[- 600 002  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | aart saMcaar inagama ilaimaToD  SOLELOGO (Baart sarkar ka ]Vma)  BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To:

All Heads of SSAs

in TN Circle .

The GM(NWO-CM)

Trichy.

No. OPC / 86-10/Tariff/2011-12 Dated at Chennai-2 the 21/12/2012

Sub: Opening of ISD Code ‘00211’ from BSNL landline network and

Prescribing ISD rates – Regarding.

Ref: BSNL CO Lr. No.25-10/2012/NWO-CFA/IN, dtd. 20.12.12.

\*\*\*\*\*

Kindly find herewith a copy of letter No. 25-10/2012/NWO-CFA/IN, dated 20.12.12, received from Corporate Office, New Delhi on the above mentioned subject, for information and necessary action.

Encl:



Assistant General Manager (NWO-I)

O/o CGMT, TN Circle, BSNL,

Chennai-2.

|  |  |
| --- | --- |
| Ekq[; ekgkizca/kd dk dk;kZy;  Office of the Chief General Manager  timalanaaDu pirmaMD, 80 ANNaa saala[- caonna[- 600 002  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | aart saMcaar inagama ilaimaToD  SOLELOGO (Baart sarkar ka ]Vma)  BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To:

All Heads of SSAs

in TN Circle .

No. OPC / 86-10/Tariff/2011-12 Dated at Chennai-2 the 29/9/2012

Sub : Change band information related to Landline PCOs/FLPP

PCOs/WLL(fixed) PCOs/VPT (fixed) PCO – Regarding

Ref: 1. This office letter of even No. dated 28..9.2012

2. Corporate Office, ND Lr. No. 37-2/2012-NWO-I-CFA,

Dated 28.9.2012.

3. Corporate Office,ND Lr. No. 37-2/2012-NWO-I-CFA,

Dated 29.9.2012.

\*\*\*\*\*

Kindly refer to this office letter under reference 1 on the above subject. It is to intimate, that, the charge band **215 & 216 may be created** on lieu of charge bands 207 & 209 **for pulse rate 0.3 and 1.3 respectively** as per corporate office instruction under reference 3.

All other charge bands will remain the same as per Corporate Office Letter under reference 2.

All necessary charge band information against various pulse rates as contained in corporate office letters 2 & 3, is to be created in order to take effect from 1.10.2012.

Encl:

Assistant General Manager (NWO-I)

O/o CGMT, TN Circle, BSNL,Ch-2.

|  |  |
| --- | --- |
| Ekq[; ekgkizca/kd dk dk;kZy;  Office of the Chief General Manager  timalanaaDu pirmaMD, 80 ANNaa saala[- caonna[- 600 002  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | aart saMcaar inagama ilaimaToD  SOLELOGO (Baart sarkar ka ]Vma)  BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To:

All Heads of SSAs

in TN Circle

The DE in-charge (SS) Coimbatore/Chennai.

No. OPC / 86-10/Tariff/2011-12 Dated at Chennai-2 the 18/10/2012

Sub : Opening of ISD Code ‘00211’ for South Sudan – Regarding

Ref: BSNL CO letter No. 4-5/2011-NM, Dated 17.10.2012

\*\*\*\*\*\*

Kindly find herewith a copy of letter No. 4-5/2011/NM, dated 17.10.2012

received from Corporate Office, New Delhi on the above mentioned subject, for

Information and necessary action.

 ---------------Sd/-----------------

Assistant General Manager (NWO-I)

O/o CGMT, TN Circle, BSNL,Ch-2.

|  |  |
| --- | --- |
| Ekq[; ekgkizca/kd dk dk;kZy;  Office of the Chief General Manager  timalanaaDu pirmaMD, 80 ANNaa saala[- caonna[- 600 002  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | aart saMcaar inagama ilaimaToD  SOLELOGO (Baart sarkar ka ]Vma)  BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To:

All Heads of SSAs

in TN Circle

The DE in-charge (SS) Coimbatore/Chennai.

No. OPC / 86-10/Tariff/2011-12 Dated at Chennai-2 the /8/2012

Sub : Change in implementation date of new ISD tariff – Regarding

Ref: This office letter of even No. dated 3.8.2012

\*\*\*\*\*

Kindly refer to the letter cited above. In this connection kindly find herewith the letter received from Corporate Office, New Delhi No. 25-10/2011/NWO-CFA/IN, dated 30.8.2012 for necessary action.

Assistant General Manager (NWO-I)

O/o CGMT, TN Circle, BSNL,Ch-2.



|  |  |
| --- | --- |
| Ekq[; ekgkizca/kd dk dk;kZy;  Office of the Chief General Manager  timalanaaDu pirmaMD, 80 ANNaa saala[- caonna[- 600 002  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | aart saMcaar inagama ilaimaToD  SOLELOGO (Baart sarkar ka ]Vma)  BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To:

All Heads of SSAs

in TN Circle

The DE in-charge (SS) Coimbatore/Chennai.

No. OPC / 86-10/Tariff/2011-12 Dated at Chennai-2 the /8/2012

Sub : Charge band for new ISD tariff – Regarding

\*\*\*\*\*

Kindly find herewith the letter received from Corporate Office, New Delhi No. 37-2/2012-NWO-CFA/MSE, dated 1.8.2012 along with the letter of Rates and Costing CFA cell No.3-1/2010-R&C (CFA), dated 31.7.2012 and Annexure for necessary implementation.

Assistant General Manager (NWO-I)

O/o CGMT, TN Circle, BSNL,Ch-2.



|  |  |
| --- | --- |
| Ekq[; ekgkizca/kd dk dk;kZy;  Office of the Chief General Manager  timalanaaDu pirmaMD, 80 ANNaa saala[- caonna[- 600 002  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | aart saMcaar inagama ilaimaToD  SOLELOGO (Baart sarkar ka ]Vma)  BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To:

All Heads of SSAs

in TN Circle (Except PY/ERD/KMB/MA/NGL/SLM)

No. OPC / 86-10/Tariff/2011-12 Dated at Chennai-2 the 9/7/2012

Sub : Implementation of Standard charge band for Centex Calls in C-DOT

Exchanges

Ref: This office letter of even No. dated 29.6.2012 alongwith BSNL, ND Lr. No. 36-32008-PHM-MSE, dated 22.6.2012.

\*\*\*\*\*

Kindly refer to the letter cited above on the above subject, The compliance report on implementation of above charge band for all C-DOT exchanges in the SSA may be forwarded immediately to this office, as the same has to be forwarded to BSNL, CO, New Delhi.

Matter may be treated as most urgent.

Sd/……………

Assistant Director(OP)

O/o CGMT, TN Circle, BSNL,Ch-2.

|  |  |
| --- | --- |
| Ekq[; ekgkizca/kd dk dk;kZy;  Office of the Chief General Manager  timalanaaDu pirmaMD, 80 ANNaa saala[- caonna[- 600 002  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | aart saMcaar inagama ilaimaToD  SOLELOGO (Baart sarkar ka ]Vma)  BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To:

All Heads of SSAs

in TN Circle (Except PY)

No. OPC / 86-10/Tariff/2011-12 Dated at Chennai-2 the /06/2012

Sub : Implementation of Standard charge band for Centex Calls in C-DOT

Exchanges

Ref: BSNL, ND Lr. No. 36-32008-PHM-MSE, dtd 22.6.2012.(Copy enclosed)

\*\*\*\*\*

It is hereby to intimate as per BSNL CO instructions vide letter under reference, a separate charge band “207” for Centex Calls in C-DOT exchange has been allotted.

The following may be implemented in all C-DOT exchanges for Centex Calls.

Separate charge band No.207 may be created and associate it with

charge rate having “charge-mode” as non-metered and “routing-info”

as metered.

DE(TAX) may send the compliance on implementation of above charge band for all C-DOT exchanges in the SSA on or before 29.6.2012.

Matter may be treated as most urgent.

Deputy General Manager (NWO-CFA)

O/o CGMT, TN Circle, BSNL,Ch-2.



|  |  |
| --- | --- |
| Ekq[; ekgkizca/kd dk dk;kZy;  Office of the Chief General Manager  timalanaaDu pirmaMD, 80 ANNaa saala[- caonna[- 600 002  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | aart saMcaar inagama ilaimaToD  SOLELOGO (Baart sarkar ka ]Vma)  BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To:

All Heads of SSAs

in TN Circle

The DE in-charge (SS) Coimbatore/Chennai.

No. OPC / 86-10/Tariff/2011-12 Dated at Chennai-2 the 10/8/2012

Sub: Charge band for new ISD tariff – Clarification-reg

Ref: No. OPC / 86-10/Tariff/2011-12 dt at Chennai-2 the 03/8/2012

\*\*\*\*\*

With reference to BSNL CO letter 3-1/2010-R&C (CFA) dtd 31.07.2012, clarification on implementation of revised ISD Tariff under Landline/WLL services received from DGM (NWO-CFA), CO vide lr no 25-10/2011-NWO-CFA/IN dated 9.08.2012 and corrigendum on WLL services from DGM (NWO-CFA).CO vide lr no. 25-10/2011-NWO-CFA/IN dated 08.08.2012 are enclosed for information and necessary action.

----------Sd/- ----------------

Assistant General Manager (NWO-I)

O/o CGMT, TN Circle, BSNL,Ch-2.

Copy to:

1.DGM WLL & WIMAX,O/o PGM(Dev) for information pl.

2.DGM(IT),Circle Office for information pl.

|  |  |
| --- | --- |
| Ekq[; ekgkizca/kd dk dk;kZy;  Office of the Chief General Manager  timalanaaDu pirmaMD, 80 ANNaa saala[- caonna[- 600 002  Tamilnadu Telecom Circle  80, Anna Salai, Chennai 600 002 | aart saMcaar inagama ilaimaToD  SOLELOGO (Baart sarkar ka ]Vma)  BHARAT SANCHAR NIGAM LIMITED  [A Govt. of India Enterprise] |

To:

All Heads of SSAs

in TN Circle (Except ERD/MA/PY/Ooty/SLM/VLR/VGR)

No. OPC / 86-10/Tariff/2011-12 Dated at Chennai-2 the 7/06/2012

Sub : Tariff and charge band for basic services -revised ILD

Call charges - Regarding –– reg.

Ref: 1. BSNL, ND Lr. No. 25-10/2011/NOW-CFA/IN, dated 30.5.2012.

2. This office letter of even No. dated 29.5.2012 & 31.5.2012.

\*\*\*\*\*

Kindly refer to the letters cited above on the above subject, the compliance report may be forwarded immediately to this office, as the same has to be forwarded to BSNL, CO, New Delhi.

Sd/…………………………

Asst. General Manager (NWO-I)

O/o CGMT, TN Circle, BSNL,Ch2.